

OVERVIEW

United Technologies Corporation (UTC) first entered the fire and security segment in 2003, and today UTC Fire & Security (UTCFS) is a global leader in providing innovative fire safety and electronic security solutions to individuals and businesses around the world.

Through a portfolio of industry-leading brands, UTCFS delivers a full range of fire safety and security solutions to a broad customer base. Its engineering expertise and technical development centers around the world are committed to developing state-of-the-art solutions that solve customer problems.

UTCFS is comprised of three primary business units:

- 1) **Global Fire Products**, including detection & alarm systems, suppression, firefighting equipment, specialty detection and residential and commercial fire safety products and solutions.
- 2) **Global Security Products**, including access control, intrusion, video, key and lock products/solutions.
- 3) **Fire & Security Services**, providing design, integration, installation, service and monitoring of fire and security systems, as well as other related services. The services business is managed through five regions – Asia; U.K., Ireland and South Africa; Australasia; Americas; and Continental Europe.

EMPLOYMENT

Approximately 40,000 employees (2009) in more than 35 countries.

REVENUES

\$5.5 billion (2009)

CUSTOMERS

UTCFS serves a variety of customers through its network of third-party distributors and systems integrators. Customer segments include marine; petrochemical, oil and gas; education; entertainment; financial services; government; healthcare; hospitality; retail; telecommunications and utilities, among many others.

BRANDS

UTCFS provides products and services through its broad portfolio of brands, which includes Chubb, Kidde, Lenel, Angus, Autronica, Chemetron, Det-Tronics, Onity, Fenwal, Marioff, Red Hawk, Sici, as well as the newly acquired brands of Edwards, Casi Rusco, Aritech, Kilson, ITI, Sentrol, Supra, and Ziton, among many others.

PRESTIGIOUS INSTALLATIONS

Some of the world's most discriminating customers rely on UTCFS' products and services to protect their assets, including the Eiffel Tower, the historic Waldorf Astoria hotel, the Statue of Liberty and the Shanghai Metro Line. Since 2002, all major cruise ships built have been equipped with Marioff's HI-FOG water mist fire protection system.

PARENT COMPANY

UTC, based in Hartford, Conn., USA, is a diversified company with a long history of pioneering innovation in the building and aerospace industries. It includes Carrier heating and air conditioning systems, Hamilton Sundstrand aerospace systems and industrial products, Otis elevators and escalators, Pratt & Whitney aircraft engines, Sikorsky helicopters, UTC Fire & Security systems, and UTC Power fuel cells. (NYSE: UTX). UTC has been named to the Global 100 Most Sustainable Corporations in the World for five consecutive years.

HEADQUARTERS

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